

# General terms - Resellers

Loopia AB (hereinafter called "Loopia") and the reseller (hereinafter called "the Reseller") hereby enter into agreement about the Reseller's right to distribute Loopia's services to Customers (hereinafter called "Customers") under this agreement and in accordance with Loopia's general conditions.

## 1. Customer data

1.1. Any information related to the Customer within the scope of Loopia's business activities belongs to Loopia. As soon as an agreement has been established between the Customer and Loopia, the Reseller has no right to process the Customer within Loopia's business area. In case of breach of this provision, the Reseller is obligated to pay liquidated damages equivalent to a five-year fee for the service or services the Customer has bought from Loopia. The Customer is entitled to terminate his services with Loopia on his own initiative without consulting the Reseller.

## 2. Account information.

2.1. The Reseller has access to the Customer's account with Loopia and is obligated to inform the Customer about the meaning of this.

2.2. The Reseller shall also inform the Customer about the possibility of terminating the Reseller's access to the Customer's account.

## 3. Commission/discount.

3.1. Commission/discount is paid retroactively after the fifth commission based order from the Reseller. Thereafter the Reseller has the opportunity to decide when the payment of commission/discount shall be made.

3.2. Commission/discount is paid the first year. The following year, the Customer will be billed directly by Loopia.

3.3. Extra orders of services received by Loopia from the Customer, at the Customer's own initiative or at the Reseller's initiative, is not included in the Reseller agreement, and therefore Loopia will not pay any commission / discount on this.

3.4. The Reseller does not take part in any discount or promotion that Loopia may have.

## 4. Support.

4.1. Contact and support for the Customer is handled primarily between Loopia and the Customer. The Reseller is also able to obtain support on the Customer's behalf.

## 5. F-tax.

5.1. The Reseller certifies that it holds F-tax certificate (the Reseller agreement is only available for Swedish companies). If this is not the case, the individual that signs this agreement indemnifies Loopia against payment of any resulting taxes and/or general payroll fees.

5.2. The Reseller shall notify Loopia if any amendment to its F-tax status is made.

## 6. Nonpayment.

6.1. In case of nonpayment Loopia has the right to terminate the Customer's account and inform on the Customer's website that the account is closed.

6.2 The Reseller indemnifies Loopia against non-payment by Customers the first year.

## 7. Termination.

7.1. This agreement applies until if and when terminated by written notice. After termination of the Reseller agreement the Reseller has no right to process the Customers within Loopia's business area in accordance with paragraph 1.1.

## 8. Closing account

8.1. If the Reseller has obviously abused its Reseller account or in any other way breached this agreement and failed to rectify such breach within , then Loopia has the right to discontinue the agreement with immediate effect.

